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## **Angie's List Review**

June 2014

Job cost: 6,000

Lyle Lance the consultant from American Foundation Specialists and crew installed steel structures along basement wall per WAFRP standards. American Foundation Specialists also corrected inside drain tile area along another wall.

Our home was in need of basement repairs. We had consulted an engineer to help us with what exactly needed to be corrected. The engineer provided us with a pamphlet with contractors that were a part of the Wisconsin of Foundation Repair Professionals along with the engineering report. I had called two contractors from WAFRP list and one contractor who was in the yellow pages under "Basement repair"

American Foundation Specialists was the first contractor to respond to our request with an appointment for a quote based on the engineering report.

The second contractor to respond was also a member of the WAFRP. The 3<sup>rd</sup> non-member of the WAFRP didn't respond to my request until several days later, and informed me he was too busy with other jobs to even give me a quote.

Americans consultant Lyle Lance came out to quote 3 days after the first contact with American. That to me was amazing, considering this is a very busy time for basement repairs and to respond to my request was a first indication that this was a professional and well executed company.

Lyle looked at the report we had provided, assessed the issues, and took notes; all while asking questions of us.

We all sat down he wrote up an estimate that Clearly went thru all work that needed to be done, and if additional drain tile work is needed to be repaired that cost was also included in the quote. Very easy to understand, no grey areas, and a 20 year guarantee included.

The second contractor came out, and was not efficient, didn't ask us any questions, and gave us a very difficult estimate to understand. Several days later via email and never followed up with his repair estimate.

American Foundation Specialists was the contractor that we had chosen. Lyle came to our home we signed the contract, and 2 weeks later the work commenced.

The team that came to the house was so unbelievably professional, efficient, and hard working. The work was completed and they cleaned up very nicely.

I would like to say that it was from the start we were very pleased with the work, and the employees of American Foundation Specialists.

I would HIGHLY recommend this company to anyone!

Thanks to all American Foundation Specialists employees! You're all awesome!

Tom & Pat Gieringer